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PATENT
Attorney Docket No.: 020375-003100US

TOWNSEND and TOWNSEND and CREW LLP

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Missy L. Villapudua

Application No.: 10/027,696

Filed: December 20, 2001

For: Customer Privacy Protection
Systems And Methods

Customer No.: 20350

Confirmation No.: 4166

Examiner: Thomas A. Dixon

Art Unit: 3639

AMENDMENT

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Office Action mailed April 20, 2006, please enter the following
amendments and remarks.

Amendments to the Claims are reflected in the listing of claims which begins on
page 2 of this paper.

Remarks/Arguments begin on page 7 of this paper.